



# CRUISE VESSEL SECURITY AND SAFETY ACT

Viking Cruises is committed to the safety and security of its guests and crew. As required by the Cruise Vessel Security and Safety Act of 2010, this guide provides information on emergency contacts and proper procedures for our guests. In the event of a medical emergency, missing person or criminal activity, you should immediately dial 999 or contact:

- Security Officer (Deck 6; Phone 9775)
- Guest Services Desk (Deck 1; Phone 9710)
- Medical Center (Deck A; Phone 2010 Nurse)

All of which are available 24 hours a day, to report any medical emergency, missing person or criminal activity. Our ship's Security Officer is responsible for responding to alleged crimes and missing persons and should be contacted immediately for any such event.

Any missing persons and criminal activity should be reported immediately so that appropriate personnel can take prompt action and secure necessary information. Viking Cruises has zero tolerance for crime on board its vessels. On international voyages that embark or disembark in the United States we are required by federal law to report on board felonies and missing U.S. nationals to federal agencies. For a missing U.S. national and all serious felonies (homicide, suspicious death, kidnapping, assault with serious bodily injury, sexual assaults as defined by federal laws, firing or tampering with the vessel, or theft of money or property in excess of \$10,000) the incident must be reported to the F.B.I. by telephone as soon as possible, to the U.S. Department of Homeland Security electronically, and to the U.S. Coast Guard in writing. These requirements apply to incidents that occur on board in U.S. territorial waters, or on the high seas or in foreign waters if the assailant or victim is a U.S. national.

The F.B.I. can assert criminal jurisdiction in all of these circumstances. Each of the nations visited, as well as the vessel's nation of registry, may also assert jurisdiction and/or impose additional reporting requirements. Viking Cruises reserves the right to report any/all criminal allegations to any national, state or local law enforcement agency in addition to those mentioned. For missing persons or felonies arising at any time during the voyage you may independently contact the F.B.I. or U.S. Coast Guard. For incidents within state or foreign waters or ports you may, in addition, contact local law enforcement authorities.

We ask that you please timely report any incident to vessel management. Failure to do so may prevent a thorough collection of information and evidence.

Contact information for entities who may assist you are set forth below:

**U.S. FEDERAL BUREAU OF INVESTIGATION (FBI) – [www.fbi.gov](http://www.fbi.gov)**

- Headquarters, Washington, D.C. (202) 324-3000
- New York, New York (212) 384-1000
- Boston, Massachusetts (617) 742-5533
- San Juan, Puerto Rico (787) 754-6000

**U.S. COAST GUARD – [www.uscg.mil](http://www.uscg.mil)**

- National Command Center (800) 323-7233
- Washington, D.C. Sector Command Center (202) 267-2100
- New York, New York Sector Command Center (718) 354-4120
- Boston, Massachusetts Sector Command Center (617) 223-5757
- San Juan, Puerto Rico Sector Command Center (787) 289-2041

**NATIONAL CENTER FOR VICTIMS OF CRIME**

- Phone: 011-523-33268-2257 or (800) 394-2255
- Website: [www.ncvc.org](http://www.ncvc.org)

### **NATIONAL SEXUAL ASSAULT HOTLINE**

- Phone: (800) 656-4673
- Website: [www.rainn.org](http://www.rainn.org)

### **NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE**

- Phone: (800) 879-6682
- Website: [www.trynova.org](http://www.trynova.org)

### **LOCAL LAW ENFORCEMENT**

- Boston, Massachusetts Police Department – (888) 333-2353
- Halifax, Canada Regional Police – (902) 490-5016
- Montreal, Canada Police – (514) 280-2222
- New York, New York Police Department – (646) 610-5000
- Royal Barbados Police Force – (246) 430-7236
- San Juan, Puerto Rico Police Force – (340) 776-9110
- Charlotte Amalie, U.S. Virgin Islands Police Department – (340) 774-2211
- St. John's, Royal Police Force of Antigua and Barbuda – (268) 462-0125
- Castries, Royal St. Lucia Police Force – (758) 456 3850
- Pointe-à-Pitre, Police Municipale – 0590 29 2119
- Basseterre, Royal St. Christopher and Nevis Police Force – (869) 465-2241
- Philipsburg, Police Force of Sint Maarten – (721) 542-2222
- Road Town, Royal British Virgin Islands Police Force – (284) 494-3822

### **U.S. EMBASSIES AND CONSULATES**

#### **Montreal, Canada – U.S. Consulate General**

315 Place d'Youville, Suite 500  
Montreal, Québec  
H2Y 0A4  
Phone: (514) 398-9695

#### **Halifax, Canada – U.S. Consulate General**

1973 Upper Water Street  
Halifax, NS B3J 0A9  
Phone: (902) 429-2480

#### **Quebec City, Canada – U.S. Consulate General**

2, rue de la Terrasse-Dufferin  
Québec, Québec, G1R 4T9  
Phone: (418) 692-2095

#### **Barbados, Eastern Caribbean, and the OECS**

*U.S. Embassy Barbados*  
Willey Business Park  
Willey  
St. Michael BB 14006  
Barbados, W.I.  
Phone: (246) 227-4000

#### *FBI Legal Attaché Offices*

Bridgetown, Barbados  
Phone: (246) 227-4000, ext. 2236  
Direct: (246) 227-4158

#### *Nassau Sub-Office*

Phone: (242) 322-1181