

## **Pathways of the Pharaohs Cairo to Cairo**

*Thank you for booking with Viking.  
We've provided this document to help answer questions you may  
have regarding ship facilities,  
life on board, electrical outlets and converters, and more.*

***This information is current as of  
July 17, 2014***

*Note: This document does not include ship contact information  
or hotel details that are subject to change and frequent updates.  
You will receive final, up-to-date and complete information  
approximately 3 weeks before you cruise that will include your  
ship contact information and hotel details. Please be sure to  
review your final documents for this information.*

Itineraries and tipping guidelines are subject to change. Optional tour pricing is subject to change; please check when you arrive on board for current prices.

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NOTE: Every effort has been made to ensure that the information in this booklet is correct and up to date. Viking cannot be held responsible for any damages or losses resulting from errors or omissions. Schedules and activities are subject to change depending upon river water levels, port accessibility and weather conditions; unforeseen river conditions or other circumstances could lengthen or shorten the amount of time you have in any given port. Due to weather conditions, holidays and museum/site closures, we may not be able to follow this sequence and the included features may vary. When possible, we will notify you of changes to your itinerary prior to departure; when not possible, your Program Director will advise you of changes. Costs listed in this booklet for optional tours are approximate; actual costs will be quoted on site. We appreciate your understanding if changes to the listed itinerary need to be made.

## Travel Documents

*Passports are required for all international travel.* Please remember to obtain all required travel documents prior to departure and check your documentation carefully to avoid incurring costs associated with delays, losses or obtaining the necessary documents while traveling.

- When traveling abroad, your passport must be valid for at least six months following your visit.
- If you are a U.S. citizen, visas are required for this itinerary. (*Egypt and Jordan if you are participating in the extension*)
- Non-U.S. citizens, please check your consulate for visa and permit information. NOTE: Canadian citizens and most other non-U.S. citizens (including holders of a 'green card' or other work or residency permit) need visas for this itinerary. Please check with the embassy or consulate of the country or countries that you will visit.
- Each country, and in many cases, each embassy or consulate, sets its own policies with regards to the issuance of visas. Please allow ample time for visa and permit processing.

*Note: Viking River Cruises is not responsible for obtaining required visas or permits nor for advising guests of passport, visa, permit or other immigration requirements.* No refunds can be given for unused portions of your cruise or hotel stay which result from delays or disruptions due to missing or incomplete travel documents.

- Viking recommends that you make copies of your passport's picture page, any visas or permits you may need, any medication prescriptions, your credit cards and driver's license, and that you keep these separate from your original documents. This precaution will make it easier to take the necessary steps in case of loss or theft.
- Upon check-in onboard, you will be asked to present your passport to reception. You will be asked to leave your passport at the front desk of the ship for the

duration of your cruise, so that authorities may have access to them at any time when they board the ship for routine and security controls. Should you have any concerns about this procedure, please do not hesitate to address them with your Hotel Manager or Program Director.

## **Air Travel**

*Check your air details for accuracy including travel dates and times, first and last names, and gateway cities. If your middle name appears on your passport, it is required by the airline for international travel. Please call as soon as possible if there are any discrepancies, so you will not experience difficulties during your trip. If your air has been booked through Viking, you may reach us at 1-877-523-0580.*

*We suggest you contact your airline 72 hours prior to your scheduled departure to reconfirm your outbound and return flights. Viking River Cruises is not responsible for notifying guests of changes. Please also verify proper check-in time. Many airlines now provide the possibility of managing your flights online. We suggest that you use this convenient option wherever possible.*

If you have air travel booked through Viking, you can go online to [vrc.com/myflights](http://vrc.com/myflights) and click on LINKS TO VIKING PREFERRED AIRLINES. Click on the airline you are booked with to bring up that airline's booking management page.

If you have an air travel emergency and you have travel insurance, please contact your provider. In case you do not have travel insurance, please call 1-877 523 0576 to reach us.

*Verify all checked baggage and carry-on restrictions with your airline. You may find applicable fee schedules using the link provided above.*

*File a report with the airline before you leave the baggage claim area in the unfortunate event that your luggage is damaged or does not arrive with you. Contact the transfer staff to advise them of your delay by sending one person out to greet them or contact them directly as indicated on page 25 of this booklet.*

## **Intra-Egypt Flights**

*Air Tickets & Seating.* Your intra-Egypt air tickets will be issued in Egypt and provided to you prior to your flights. There is no First or Business Class on intra-Egypt flights and seat assignments are done by the airlines' computers. Therefore, it is possible that you may not be seated with your traveling companion, even if you have the same surname.

*Luggage Restrictions.* Since each airline has its own rules and regulations, we suggest you contact your airline(s) directly to verify checked baggage and carry-on restrictions for your flights to and from your home airport as there may be penalties for additional or overweight luggage.

You will travel on domestic flights during your trip. Note that luggage allowance is very limited and strictly enforced. On intra-iterinary flights, a guest may carry on one piece only; with dimensions not to exceed 22 x 18 x 9 inches (56 x 45 x 25 cm) and the total weight not to exceed 15 pounds (7 kg). There are no size or piece restrictions for checked luggage allowance for intra-iterinary flights; however guests are allowed a total weight of 43 pounds (20 kg) for all pieces. Any item in excess of the above restrictions must be checked and excess charges start from \$2 per 2.2 pounds (1 kg) based on weight and distance traveled. Alcoholic beverages are not permitted in carry-on luggage.

## **Health and Well-Being**

*The benefits of complete health and travel insurance always outweigh their cost.* Make sure you are informed about the coverage of your health and travel insurance and take out additional insurance if needed.

*Please make sure to provide relatives, neighbors, or friends with emergency contact information.* Also, please supply Viking River Cruises with needed emergency contacts before you travel. They should attempt to reach you directly by contacting the ship or hotel. The ship's phone and fax systems operate on mobile and satellite systems and may not get good reception throughout the trip. If unsuccessful, your family/friends can call the Viking River Cruises toll free number (1-877-668-4546) during our normal business hours (M-F 5:00 a.m.-9:00 p.m.; Sat 6:00 a.m.-4:00 p.m. and Sun 7:00 a.m.-4:00 p.m. All times are Pacific Time).

*Check to ensure that you have provided Viking with your own emergency contact information on your Passenger Information Form (PIF)*

*Bring copies of all your important insurance documents, emergency contact information, prescriptions, medical records and information about allergies.* All needed medications, including prescriptions, in their original, labeled containers should be kept in your carry-on luggage rather than in your checked baggage. Please check the Transportation Security Administration (TSA) website for carry-on restrictions: [www.tsa.gov/traveler-information](http://www.tsa.gov/traveler-information)

Viking's tours and cruises can at times be physically demanding. Certain sights and monuments may only be accessible on foot, and even getting on and off the ship frequently may include stairs or inclines. As a result, *this itinerary may not be appropriate for guests with certain medical conditions or physical restrictions.*

*Elevators and/or chairlifts are not available on all vessels.* Shore excursions may require movement over cobblestones or up and down stairs; accordingly, a physically challenged guest will require the services of a responsible adult since crew availability is severely limited in most circumstances. If you have any questions or concerns, please call us at 1-877-668-4546 and ask for our special needs policy statement.

*Each ship is equipped with one or more hand sanitizer dispensers.* It is not unusual for people traveling in contained spaces such as airplanes, motor coaches and ships, to be more susceptible to easily transmitted illnesses. The best precaution is frequent washing and disinfecting of the hands. We encourage you to use the dispensers often, and to carry additional small bottles of hand sanitizer for travel away from the ship.

*Drink water frequently to prevent dehydration.*

*If a medical situation should arise during your journey, alert staff immediately so they can assist you. While there is no doctor on board, close proximity to land guarantees medical services can be rapidly obtained.*

*If you require a special diet such as vegetarian, low-salt, diabetic or low-cholesterol meals, we trust you have already alerted Viking. If you haven't done so, please contact us immediately. We ask that you alert Viking River Cruises one month prior to departure.* While on board, please inform your Maitre d'. Your chefs will make every reasonable effort to accommodate these requests.

*A useful resource on questions of health and well-being while traveling is the so-called Yellow Book, issued by the Centers for Disease Control and Prevention. You can order or download a copy at [wwwnc.cdc.gov/travel/page/yellowbook-home-2014](http://wwwnc.cdc.gov/travel/page/yellowbook-home-2014)*



## Money Matters

*Foreign currencies:* Egypt uses the Egyptian Pound, Israel uses the Shekel, and Jordan's currency is the Dinar. Current exchange rates are available in the financial sections of newspapers or online, at [www.xe.com](http://www.xe.com)

*ATM Machines.* There are ATMs that dispense local currency in major cities; however, it is generally not practical or advisable to access these during your itinerary. We suggest that you change money only at hotels and other places suggested by your Program Director. All hotels and your ships can exchange small amounts of cash or travelers checks for local currency. Should you wish to use ATM machines, confirm with your bank prior to departure that your ATM or credit card and PIN number will work abroad.

*Unfortunately, your ship will not be able to change money for you or accept travelers checks for payment of your shipboard account.* You may be able to change cash or travelers checks at some hotels, most banks and exchange bureaus for a fee.

*MasterCard, and Visa cards are accepted in all countries in major shops, restaurants and hotels as well as to settle your shipboard account.* Notify your credit card companies that you will be traveling abroad to avoid inconvenient "holds" on your account should they assume suspicious activity.

*Most shops and restaurants will generally accept cash only.* Travelers checks are not accepted, while U.S. Dollars generally can only be used locations which are heavily frequented by foreign visitors. For incidentals and small vendors, we recommend getting some local currency.

*Currency Aboard Ship & Your Onboard Account.* The onboard currency is the Egyptian Pound. All onboard purchases are billed with a guest check and added to your personal shipboard account. At the end of your trip, you may pay in cash (Egyptian Pound, U.S., Canadian or Australian dollars, euros, Swiss francs, or pounds) or by credit card. If you pay cash in a foreign currency, the cash amount will be converted into

Egyptian pound by the current exchange rate. The ship cannot accept traveler's checks for payment of your shipboard account. Please review your shipboard bill upon checkout so that we can more easily assist you with any questions you may have.

The U.S. dollar is widely accepted in these countries and will be accepted by your hotels and ships to settle your incidentals bill. Dollars are gratefully accepted for tips and some souvenir purchases (you can often get a better deal for souvenirs if paying in dollars). Note that U.S. bills older than four years are often not accepted. Because they are restricted, it is not possible to obtain these currencies before you depart as there will be ample opportunity to exchange cash and travelers checks once you arrive.

*Value Added Tax (VAT).* Value Added Tax is levied on most goods purchased in Egypt and Jordan, but the two countries do not participate in a VAT refund program. A VAT also applies in Israel, where in some cases and with the proper documentation from the point-of-purchase, it is possible to have a portion of this tax refunded to you on items taken out of a country in unused condition. Depending upon timing, it may be possible to get a refund by applying at the airport kiosk before departure

*Many countries have laws against the purchase/export of certain items, including antiquities, cultural property and certain animal products.* Additionally, U.S. laws prohibit the import of certain items. To assist with customs requirements upon your return home, we suggest that you keep purchase receipts as well as a log of purchases made while traveling. You can review current duty free limits as well as restrictions at [www.cbp.gov/xp/cgov/travel/](http://www.cbp.gov/xp/cgov/travel/)

*Items not included in your cruise fare:* Bottled water, specialty coffees and/or teas from the beverage menu, bar items, gratuities, laundry, phone calls and other items of a personal nature.

*From the Program Director and Hotel Manager to restaurant servers and housekeeping, Viking's onboard staff*

*are 100% dedicated to serving our guests. Tipping on board is at your discretion.*

Tips are not included in your cruise price, but are your way of showing satisfaction for good service. Please note that tips cannot be added onto your onboard account, but must be paid in cash. You may use the following as a guideline when tipping during your Viking vacation.

- Egyptologist/Program Director: \$12 per person, per day
- Ships' crew: \$8 per person, per day
- Hot air balloon staff: \$2-3 per person
- Coach drivers: \$1 per person, per tour

Most restaurants in the countries through which you will travel include service in their prices. It is customary to round up generously for good service, but standard gratuities are neither recommended nor expected.

## **Packing Tips**

*If you are traveling with a companion, pack ‘half-and-half’ so that in the unfortunate case one of your suitcases is delayed, neither one of you is completely without bare necessities.*

*Clearly mark your bags.* Many bags look alike. A luggage tag in a bright color or a ribbon will make identification while traveling easier.

*Again: do not pack medication in your checked luggage.*

*Dress is casual and comfortable, both on board and ashore.* Because the weather can be unpredictable, it is best to bring layers—have a sweater or light jacket for spring and summer, and a heavier jacket for chillier months. Rain can happen at any time, in any season. Rain ponchos are available per your request. For your stay before and after the cruise, a collapsible umbrella is a “must.”

*You are likely to do a good deal of walking during shore excursions, so you will definitely want sturdy, comfortable walking shoes;* but, since our ships are much smaller than ocean cruising vessels, you do not have to worry about too much walking onboard.

*There are no “formal nights” on board, but there is usually a Captain’s Welcome Dinner and/or Farewell Dinner;* on many itineraries, you will attend a concert, ballet performance or other dressier event. For these evenings, you might like to bring “dressy casual” wear.

*Please note: Visitors are asked to dress respectfully when visiting places of worship and other religious sites where you may be denied entry wearing clothing that is considered inappropriate or too revealing. Your Tour Escort can assist you with any questions.*

Please consider baggage weight restrictions on the intra-Egypt flights (see pages 4-5 for more details) when packing.

*Bring:*

- Comfortable walking shoes (sandals not recommended for walking on sand)
- Dressier shoes
- Shawl or cover-up for women
- Trousers and skirts for women (longer shorts okay), in lightweight, breathable fabrics
- Shirts, pants and shorts for men in lightweight, breathable fabrics
- Collapsible umbrella/lightweight rain gear
- Lightweight jacket/warm sweater/sweatshirt
- Toiletries (including medical remedies)
- Insect repellent

*Pack in your carry-on baggage:*

- Eyeglasses, contacts, contact lens solution
- Important papers and travel documents
- Camera gear, extra memory cards, extra batteries
- Valuables

*Travel Essentials:*

- Electric converter/adaptor for North American appliances (220V) (*recommended*)
- Travel alarm clock, travel flashlight, binoculars
- Several small bottles of hand sanitizer, antibacterial wipes
- Small calculator for foreign exchange calculations
- Travel journal/notepad and/or reading material
- Small, basic sewing kit/extra buttons (pack scissors in checked bags)
- Address list or pre-addressed labels for sending postcards
- Sunscreen & lip balm
- Wide-brim or floppy hat that covers top of head
- Swimsuit (modesty of dress not important at swimming pools and beaches)

## Useful Information

### *Telephone*

- From North America, you must dial 011 plus the country code, the area code, and the number you are calling.
- In country, dial zero, the area code and the number you are calling.
- Within the area code, dial the number you are calling only
- Most mobile phones allow you to place a “+” before the country code, area code and number you are calling and it will automatically connect, regardless of the country or city you are in.

Following is a list of useful country and area codes:

- Egypt country code: 20
- Cairo city code: 2
- Israel country code: 972
- Jerusalem city code: 2
- Jordan country code: 962
- Amman city code: 6
- Petra city code: 3

And if you are phoning home from Egypt, use the following codes:

- U.S. country code: 001
- Canada country code: 001
- U.K. country code: 0044
- Australia code: 0061

### *Time Difference*

Egypt is six or seven hours ahead of Eastern Standard Time, depending upon the time of year; Egypt does not observe daylight savings time. Israel and Jordan are both seven hours ahead, and they both observe daylight savings time.

## *Weather*

You can access live weather reports at <http://www.cnn.com/weather>. The tables below may be consulted while preparing for your trip. Note: below numbers are averages and serve as an indication only.

### Average Temperature (°F)

#### **Cairo**

Jan	Feb	Mar	Apr	May	Sept	Oct	Nov	Dec
65/49	68/50	73/54	82/59	93/72	92/72	90/69	85/65	75/58

#### **Aswan**

Jan	Feb	Mar	Apr	May	Sept	Oct	Nov	Dec
70/52	74/55	82/61	92/72	99/77	99/79	93/74	80/64	72/55

#### **Luxor**

Jan	Feb	Mar	Apr	May	Sept	Oct	Nov	Dec
73/41	77/45	81/50	95/61	102/68	102/70	95/63	84/54	75/45

### Average Rainfall (inches)

#### **Cairo**

Jan	Feb	Mar	Apr	May	Sept	Oct	Nov	Dec
.20	.20	.10	.10	0	0	0	.10	.20

#### **Luxor**

Jan	Feb	Mar	Apr	May	Sept	Oct	Nov	Dec
0	0	0	0	0	0	0.4	0	0

#### **Aswan**

Jan	Feb	Mar	Apr	May	Sept	Oct	Nov	Dec
0	0	0	0	0	0	0	0	0

*Conversion Charts*

**Temperature**

<b>°C</b>	<b>°F</b>
0	32
10	50
15	59
20	68
25	77
30	86
35	95
40	104

**Distance**

<b>Kilometer</b>	<b>Mile</b>
1	0.62
10	6.2
25	15.5
50	31
75	46.6
100	62
125	77.6
150	93.2

**Length**

<b>Meter</b>	<b>Feet</b>
1	3.3
50	164
100	328

**Weight**

<b>Kilo</b>	<b>lbs</b>
1	2.2
5	11
10	22

<b>cm</b>	<b>inch</b>
1	0.39
10	3.93
50	19.69

<b>Gram</b>	<b>Ounce</b>
100	3.5
500	17.6
1000	35.3

**Volume**

<b>Liter</b>	<b>Gallon</b>
1	0.26
5	1.3
10	2.6

<b>Area</b>	<b>Acre</b>
<b>Hectare</b>	
1	2.47
50	123.5
100	247



## **Life On Board from A to Z**

### **Adapters**

Most electronic devices have chargers that can accommodate different electrical currents, so you are not likely to need current converters (exceptions tend to be curling irons and other appliances that produce heat). You should bring one or two adapter plugs, which can be obtained at any electronics or travel store.

### **Air Conditioning**

Your ship, the motor coaches used for shore excursions and the hotels you may be staying in are all air- conditioned, but certain historical structures, museums and other buildings you may visit may not be.

### **Coaches**

Motor coaches used for transportation during shore excursions are rarely more than a few years old. Distance drives are rarely more than one hour to two hours, while most driving is interrupted by frequent stops, as is usual on sightseeing tours.

### **Customs**

Many countries have laws against the purchase/export of certain items, including antiquities, cultural property and certain animal products. Additionally, U.S. laws prohibit the import of certain items. To assist with customs requirements upon your return home, we suggest that you keep purchase receipts as well as a log of purchases made while traveling. You can review current duty free limits as well as restrictions at [www.cbp.gov/xp/cgov/home.xml](http://www.cbp.gov/xp/cgov/home.xml)

The trade in real and faux antiquities (as well as ivory) is a concern in Egypt and, to a lesser degree, in Jordan. To avoid the possibility of confiscation, anything that is or looks old must be accompanied by a receipt and statement of age.

## **Dress Code**

Dress aboard and ashore is casual; we suggest you dress comfortably and bring sturdy walking shoes for sightseeing excursions. Dinner attire is “evening casual,” and the Captain’s Dinner is dressy but not formal.

## **Electricity**

Onboard electrical current is 220V/230V. Some of our vessels have one or more 115 V sockets. See also: Adapters

## **Emergencies**

While our vessels do not have physicians on board, a number of each ship’s officers undergo mandatory CPR and First Aid training. The front desk has an index of physicians and hospitals along the cruise route. These providers routinely speak English. Should you require additional assistance or help translating when visiting a physician or a hospital, the ship will assign a staff member to accompany you.

## **Food & Drink**

Breakfast, lunch and dinner are served in the ship’s restaurant. Seating is open —no table reservations are accepted. Room service is not available. While meal times may vary depending upon shore excursions and sailing schedules, they are generally as follows:

Breakfast:	7:00 a.m. – 9:00 a.m.
Lunch:	12:00 p.m. – 2:00 p.m.
Dinner:	8:00 p.m.

Hot coffee and tea in your stateroom, as well as bottled water in your stateroom are complimentary throughout your voyage. Soft drinks, wine and beer are complimentary during meal times; a charge applies outside of these hours

You may bring local wines on board. Our Maître’d is happy to open your bottle – no corkage fees are charged.

## **Food Safety in Egypt**

Viking has booked you in some of Egypt’s finest hotels and we hand-pick the restaurants where you dine. Use caution and

judgment when eating on your own, in particular when buying from a street vendor. Dairy products, meat and fish (unless thoroughly cooked) are not recommended. When in doubt, please ask your Tour Escort.

Tap water is not recommended for drinking or brushing teeth. Do not use tap water unless it is clearly marked potable/drinkable. Complimentary water in your stateroom is replenished as needed.

### **Front Desk**

The ship's reception is staffed 24 hours per day.

### **Hair Dryer**

All staterooms on our ships have hair dryers for your use, as do the hotels you may be staying in. In the rare event you do not find a hair dryer in your hotel room, you can obtain one at the front desk.

### **Internet**

All of our ships offer complimentary internet access. You may use your own laptop or one of the ship's computers. Please note that shipboard service is better in some areas than in others and may also depend on weather conditions. The internet connection functions via cellular service or satellite, and there may be times when reception is not possible and/or the connection is quite slow. There is no internet connection on Lake Nasser. Please ask for assistance and information about service on your cruise at the ship's reception desk.

### **Ice Machine**

An ice bucket is in each stateroom. Please contact your cabin attendant or reception to have it filled.

### **Laundry Service**

For a fee, we can launder and iron your clothes. Dry cleaning is available only during hotel stays.

### **Library**

Your ship's library offers a selection of books with a focus on the history, geography, biology and current affairs of the countries through which you travel on your cruise. Through Viking's website, you can also purchase books about your cruise from our partner, Longitude Books (online at <http://www.longitudebooks.com/>).

## **Language**

On board, your fellow guests, your Program Director, key staff and (on shore) tour guides all speak English. In port, you will encounter Arabic in numerous local accents and dialects. Bring a small travel dictionary for some key words – your efforts will be greatly appreciated, while at the same time, you will find some people have a reasonable command of the English language.

## **Mail**

While some travelers may enjoy shopping for interesting stamps at a local post office, you may choose to hand in your cards or letters at the front desk, with or without stamps. In the latter case, a fee equal to the postage needed will be paid separately.

## **Medical Services**

See: emergencies

## **Mooring and Docking Facilities**

In some ports, ships may be required to dock alongside each other. We do our best to arrange the most convenient docking available. However, occasionally, your view may be blocked, and you may need to pass through other ships when going ashore. Similarly, guests of other vessels may pass through a Viking vessel while docked.

## **Museum and Site Closures**

Public holidays, both local and national, may have an impact on the opening hours of shops, museums and sites. You may learn about these holidays on websites like Wikipedia. Where known holidays prevent us from offering your regular included tour, an alternative will be offered. These instances are noted on our website and in our River Cruise Atlas™.

## **Nautical Terms & Conventions**

When reading descriptions of points of interest along the river, left and right side depend on the direction in which you travel. However, the left bank of a river is *always* the side that appears on the left when traveling *downriver*. In other words, if you are traveling *upriver*, the left bank will be on your right, and vice versa.

Some other useful terms:

**Aft:** the rear of a ship

**Bow:** the front end of a ship

**Bridge or wheelhouse:** the navigational command center of the vessel

**Galley:** the ship's kitchen

**Port:** left side of the ship, when facing forward

**Starboard:** right side of the ship when facing forward

**Stern:** the 'tail end' of a ship

## **Onboard Boutique**

Each ship has an onboard boutique area offering souvenirs and select toiletries.

## **Optional Excursions**

While the featured excursion in each port is included in your cruise fare, we will occasionally offer additional options that you may choose to participate in. These excursions cater to interests not everyone on the ship may share and thus, they allow for individualizing your cruise experience. The approximate prices of these excursions may be found in the itinerary part of this booklet.

## **Photography**

Photography is strictly limited in the countries you are visiting. Photographs inside or outside of airports as well as of government buildings, including post offices, police stations, military installations, etc., and of police officers or military personnel are strictly forbidden. Please be aware that taking photographs and/or the use of flash photography are limited inside museums, mosques, temples, tombs and other sites. In addition, it is customary to ask permission

before photographing local residents and in some cases the privilege may cost a couple of dollars. Please ask your Program Director to advise you should you have any questions.

## **Questionnaire**

We pride ourselves on providing you with a high standard of excellence in every aspect of your cruise experience. Your comments and suggestions are valuable tools for us to find ways to make your next experience with us even more enjoyable. Our questionnaires will be distributed at the end of the cruise. We kindly ask that you complete both forms and return them to the reception desk prior to disembarkation.

## **Registry**

*Ms Esplanade* and *MS Omar El Khayam* are registered in Egypt

## **Safes**

Please keep all jewelry and valuables in your stateroom safe. Their use is complimentary.

## **Safety On Board**

Your safety and well-being is our foremost concern. On the first or second day of the cruise, the standard safety procedures, including evacuation scenarios and life vest use will be explained to you. Viking's vessels all must adhere to strict safety laws and regulations. Nautical authorities can and do board the ship for unannounced safety inspections, and all our captains must adhere to strict regulations, including those governing working hours. In many cases, a relief captain will be on board to assist the captain and the first officer.

## **Shopping & Bargaining**

You are likely to find many local craft items at reasonable prices in Egypt. Some shops, especially upscale and hotel shops, will have fixed prices. Negotiating over the price is a time-honored tradition in markets and smaller shops. In general, begin at half the asking price and work your way up to what you are willing to pay. Your Tour Director is a good resource if you have questions about the value of an item or need

suggestions about stores that can be relied upon to ship large items back home.

***Please note: Duty will be charged when your shipped items arrive in the U.S.***

## **Shore Excursions**

Daily shore excursions allow you to explore the sights, sounds, scents and flavors of each port we visit. Each port features at least one included program, and where possible, we offer you the opportunity to explore a city or town in a variety of different ways. You may want to take it easy one day, or spend more time on shopping or independent exploring. At other times, you may want to extend your guided tour a little further. Viking offers a number of these alternatives in selected ports.

## **Smoking**

All vehicles used exclusively for Viking River Cruises groups are non-smoking. We do everything possible to secure non-smoking hotel rooms and restaurant sections when requested, however this is dependent upon local regulations and customs and may not be possible in all destinations. Please note that smoking is a generally accepted custom in Egypt, Israel and Jordan. Smoking is allowed on parts of the sun deck. In the interest of safety and your fellow passengers, smoking is not allowed indoors, or on stateroom balconies. In addition, we may ask that you refrain from smoking in certain areas that experience high passenger traffic.

## **Special Occasions On Board**

At Viking, we enjoy celebrating every day of your vacation with you. Should you have special occasions like a birthday or an anniversary that you want to acknowledge, we generally ask you to notify us in advance. In case you have not done so, feel free to inquire with your Program Director or Hotel Manager, who will do their best to accommodate your wishes.

## **Stateroom Amenities**

In your stateroom, you will find a television, a telephone, complimentary bottled water, a folder to keep your daily programs and other handouts organized, and bathroom amenities

such as soap, shampoo, lotion, conditioner etc., that are replenished as needed. Should you need anything else for a comfortable stay, do not hesitate to contact the front desk.

### **Sun Deck Access**

Weather permitting, the ship's sun deck is its most popular area when the ship is sailing.

### **Telephone Service**

Each stateroom has its own telephone for calling the reception desk. Ship-to-shore calls may be made from the reception desk, and charges will be placed on your shipboard account. There may be times when telephone reception is not possible.

### **Television**

All staterooms have a color television. Depending upon satellite reception, programming includes CNN, BBC World News along with local channels.

### **Viking Service Guarantee**

It is our hope that you find your cruise to be enjoyable from the very beginning. However, should you be dissatisfied with our service upon first check-in (hotel or aboard ship) including food, personnel or shore excursions, you must notify us within 24 hours of the start of your cruisetour. If your first check-in is aboard ship, notify your Program Director; if you are in a hotel, contact our Service Desk in Basel, Switzerland at +41 61 638 60 23. We then have 24 hours to correct the situation. In the unlikely case that a solution is not possible, you can then depart as soon as possible and we will refund 100% of your cruise price. We can assist with any reservations to leave, but costs for your return trip and/or alternate travel plans are your responsibility.

### **Visitors**

For security reasons, only manifested passengers are allowed on board. We regret that we cannot host visitors.

### **Water Levels**



All rivers that you will travel on have shipping channels that are maintained by national nautical authorities. On rare occasions, river travel may be impacted by water levels in these shipping channels. Usually, minor adjustments in the ships cruise schedule will allow safe and unimpeded passage – even under challenging circumstances. In Africa there is a ‘wet’ or ‘dry’ season, which makes long-term predicting of high or low water rarely possible. Luckily, major disruptions are rare exceptions, and the vast majority of our cruises take place exactly as planned.

### **Wheelhouse**

During your cruise, a visit to the wheelhouse is normally scheduled. At this time, you can ask your captain any questions you may have, and have a chance to observe him at work. We ask that you do not enter the wheelhouse outside of these tours, unless explicitly invited by the captain or first officer.

## Cairo Arrival Transfer Information

*Included Transfers.* If we have arranged your transfers, follow other passengers to passport control (immigration). Upon exiting proceed to baggage claim where you will be met by a Viking River Cruises representative who will be holding a sign. Please be sure to wear your Viking sticker enclosed with your pre-trip materials so that you will be recognized by transfer staff. Luggage carts are available free of charge at all arrival areas in the airport. ***Please note: If you are taking the Israel pre-cruisetour extension, your transfer will have a different meet and greet procedure. See page 26 for itinerary details.***

Sometimes, your transfer may wait for people arriving on other flights. The wait time for these guests should be no more than 45 minutes, but could be up to an hour.

If your flight is delayed or if you miss your connecting flight, call the transfer company directly with your new flight details. They will make every effort to meet you when you arrive. If you are not met due to a delayed or missed flight, follow the instructions for *On Your Own Transfers* (below). Retain any receipts for taxis or other transportation in case you need to make a claim with the airline or your travel insurance.

The transfer company is Cosmos Tours\*

Phone: +201 2221 31800  
Emergency Cell Phones: +201 2221 26867 or  
+201 0044 44445

*For more information on international phone numbers, see p. 13.*

*\*Not affiliated with the Globus family of brands.*

### **Hotel Location & Taxi Information**

*On Your Own Transfers.* If Viking is not providing your transfers or if you miss your transfer, leave the customs area with your luggage and proceed outside to look for transportation. We recommend choosing a newer model sedan and not a minibus or shared taxi that will wait for other people who are not part of your group. Take a taxi directly to your hotel (see page 38 for hotel information). Determine the cost before getting into the vehicle, which should be approximately \$25 for two passengers with two bags each (drivers will accept U.S. currency in cash).

# Your Israel Pre-Cruisetour Extension Itinerary

*If you are taking the Israel pre-cruisetour extension, your itinerary follows.*

## **Depart**

Leave on your flight to Israel. Please refer to your individual air itinerary for exact departure and arrival times.

## **Day 1 Jerusalem, Israel**

*Included Transfers.* If Viking River Cruises arranged your transfer, you will be greeted at the airport in Jerusalem. Follow other passengers towards passport control. A Viking River Cruises staff member holding a Viking sign will meet you after passport control. Collect your baggage and proceed through customs. Another Viking representative will be waiting outside of baggage claim/customs to transfer you to your hotel. Luggage carts are available free of charge at all arrival areas in the airport.

If your flight to Jerusalem is delayed or you miss your connecting flight, please call the transfer company directly with your new flight details. They will make every effort to meet you when you arrive. If you are not met due to a delayed or missed flight, follow the instructions for *On Your Own Transfers* (below). Retain any receipts for taxis or other transportation in case you need to make a claim with the airline or your travel insurance.

The transfer company is Gordon Tours

Phone: +03 765 9000

Emergency Phone: +054 770 6465

*For more information on international phone numbers, see page 13.*

*On Your Own Transfers.* If Viking River Cruises is not providing your transfers, or if you miss your transfers for some reason, proceed directly to your hotel. Taxi stations and the dispatcher's counter are located at Terminal 3 on Level G of the Multi Level Road. It is recommended that you go through the dispatcher and do not take other taxis. Taxi fare is approximately \$65, plus a fee for luggage and additional passengers, and a tip of 10% is

customary. Taxi fares should be paid in the Israeli shekel. The hotel is approximately 35 miles from the airport.

*Jerusalem at Leisure.* Depending upon your arrival time, today you might decide to take your first peek at the Old City, or perhaps you will see some of Israel's many sites, including the Knesset, Israel's parliament building or the Machaneh Yehuda *Shuk* (market), where you can find an exciting mix of both familiar and exotic culinary options and other wares. You might choose to visit the Monastery of the Cross, where it is believed grew the tree that became the Cross of Jesus. Important to three of the world's major religions, Jerusalem is home to numerous historic and important sights within a short distance of your hotel. Ask your local Tour Escort or hotel concierge for advice. For those arriving on Friday, dinner will be at the hotel this evening (instead of on Day 2/Saturday).

## **Day 2 Jerusalem & Bethlehem**

*Included Jerusalem & Bethlehem Tour.* Begin the day with a stop at Mt. Scopus to enjoy panoramic views of Jerusalem from the north. Proceed to the Mount of Olives, the route Jesus of Nazareth took towards Bethany and where he wept over Jerusalem. Here stands the Dominus Flevit Church, built in 1954 in the shape of a teardrop. After an orientation, drive down to Gethsemane, at the foot of the Mount, to see the garden and church believed to be where Jesus and his disciples prayed on the eve of his crucifixion. Proceed through Kidron Valley to Mount Zion, with its many important sites; visit the church of Peter in Gallicantu and the Upper Room. After lunch at a local restaurant, drive past Rachel's Tomb and Solomon's Pools on the way to picturesque Bethlehem, and visit the Church of the Nativity, the birthplace of Jesus, before returning to Jerusalem.

*Included Meals: Breakfast, Lunch, Dinner*

## **Day 3 Jerusalem Old City**

*Included City Tour.* Begin the day exploring David's Tower, a citadel on the city wall housing a museum about Jerusalem's history. Proceed to the Temple Mount area, location of the First and Second Temple where you will see the Dome of the Rock and al-Aqsa Mosque. Follow the Via Dolorosa up to the Church of the Holy Sepulchre. After a traditional Israeli falafel lunch,

visit the Western Wall, the only remaining remnant from the Second Temple and Judaism's holiest site. Explore more of the Old City, visiting the Christian Quarter, Arabic Quarter and Armenian Quarter. See several Roman ruins in the Jewish Quarter on your way back to your hotel. Dinner is on your own.

*Please note: Respectful dress is requested when visiting the Western Wall, which includes head coverings for men and married women when approaching the wall. It is customary to walk backwards when departing the wall. Electronic devices, including cameras, are not permitted on Saturdays.*

*Included Meals: Breakfast, Lunch*

#### **Day 4 Jerusalem**

*Included Tour Featuring Dead Sea Scrolls.* This morning, take a short ride to the Israel Museum, where the Dead Sea Scrolls are displayed in the incomparable Shrine of the Book. See the Scrolls and spend an hour exploring the Israel Museum. Stop by Hadassah Medical Center and visit the chapel to see a set of 12 stained-glass windows by Marc Chagall, which depicts the Twelve Tribes. This afternoon, return to the Old City for some free time there or choose an optional excursion to Yad Vashem, Jerusalem's official museum of Holocaust remembrance. Enjoy a final dinner in Jerusalem on your own.

*Included Meals: Breakfast, Lunch*

#### **Day 5 Jerusalem**

After an early morning breakfast, proceed to the airport for your flight to Cairo to begin your cruisetour.

*Included Meals: Breakfast*

# ***Your Pathways of the Pharaohs Itinerary***

## **Depart**

Leave on your flight to Cairo. Please refer to your individual air itinerary for exact departure and arrival times.

## **Day 1 Cairo, Egypt**

*Arrival in Cairo.* If Viking River Cruises arranged your transfer, you will be greeted at the airport and transferred to your hotel, Cairo's Sofitel El Gezirah. Spend the afternoon relaxing after your flight, or explore the city a little on your own. Dinner is on your own.

## **Day 2 Cairo**

*Welcome Briefing.* Following breakfast at your hotel, join your Program Director for a welcome briefing.

*Included Full-day Pyramid Tour.* Following breakfast at your hotel, your motorcoach will take you to the necropolis of Sakkara. Believed to be the first pyramid built in ancient Egypt, it is older than the pyramids of Giza by many centuries. Designed by the prominent architect, Imhotep, its "steps" are made of a number of squares atop the original *mastaba* (the structure built around the pyramid's tomb).

After lunch at a local restaurant, board your motorcoach for the ride to the famed Giza Plateau, a UNESCO World Heritage Site. The plateau is home to many ancient tombs, including the last of The Seven Wonders of The Ancient World to remain standing, the Three Great Pyramids of Cheops, Chephren and Mykerionos. Nearby, you will also see the famous Abu-al-Hol, commonly referred to as The Sphinx. Here, you will also have an opportunity to ride and have your photograph taken with a camel.

*Evening at Leisure.* After dinner at your hotel, you have a free evening to explore Cairo on your own or relax at your hotel.

*Included Meals: Breakfast, Lunch, Dinner*

### **Day 3 Cairo**

*Included Museum of Egyptian Antiquities.* Visit the Museum of Egyptian Antiquities. Built in 1897 and opened in 1902, the museum's 107 exhibit halls include more than 120,000 items dating from the prehistoric to Greco-Roman periods. Its most celebrated collection resides in the Tutankhamen Gallery where the famous gold mask and other artifacts from the young king's tomb are housed.

***Please note: No photography is allowed inside the museum.***

*Included Cairo Excursion.* Enjoy breakfast at your hotel and join your group for an excursion in Cairo. You will visit the Citadel, one of the city's most visible landmarks. A rocky promontory known for its cooling breezes, it was originally the site of a pavilion built in 810 A.D. by Hatim Ibn Hartama. Realizing its military advantages, Saladin and his successors fortified the structure in the 12th century to protect against attacks by crusaders. Today it houses more than 60 mosques, most of which were built during the Turkish Ottoman rule between the 16th and early 20th centuries. Most famous among these is the Mosque of Mohammad Ali, sometimes called the Alabaster Mosque. Built during the first half of the 19th century, its great dome and towering minarets dominate the skyline of Cairo.

***Please note: Shoes must be removed and modest dress is required for entrance to the mosque. Only non-flash photography is allowed inside.***

*Optional Khan el-Khalili Souk Visit.* This evening you can join a guided tour to visit a famous Egyptian *souk* (bazaar). Here you can shop for traditional Egyptian goods and have a traditional Egyptian dinner (cost of the optional tour is approximately \$65, which includes transportation, dinner and a guide).

*Included Meals: Breakfast*

### **Day 4 Cairo & Luxor**

*Flight to Luxor.* Transfer to the airport for your morning flight to Luxor. Called the "Hundred-Gated City" by Greek historian Homer, Luxor is set on the west bank of the Nile River and was once the capital known as Thebes, now a UNESCO World

Heritage Site. The river is lined with beautiful colonial hotels, which are only a short walking distance from some of the world's most ancient and significant ruins.

*Included Temple Tours.* This afternoon, you will visit the Temple of Karnak, considered to be among the world's largest ancient temple complexes. Just a short stroll from the Temple of Luxor, it is by far the more immense and diverse in architecture, having been constructed over the reigning period of approximately 30 pharaohs, beginning in the 16th century B.C. Continue your tour with a visit to the Temple of Luxor. Once an important setting for rituals and festivals, the complex that comprises the Temple of Luxor was built by Amenhotep III and Ramses II and is known as *Ipt-Rsyt* (which means "southern shrine") for its southern location. *Ipt Sut* (or "selected spot") is reserved for the Temple of Karnak. After dinner aboard, enjoy some time on your own this evening as your ship remains docked overnight.

*Optional Sound & Light Show.* Tonight, you can take the optional tour to the Temple of Karnak for an extraordinary Sound & Light Show. (cost of the optional tour is approximately \$40, which includes transportation and the performance).

*Meals Included: Breakfast, Lunch, Dinner*

## **Day 5 Luxor & Nile River Cruising**

*Optional Hot Air Balloon Ride.* Your extraordinary morning begins early with an optional hot air balloon ride. Start with a boxed breakfast, followed by a motorboat ride across the Nile. Here you will receive a short orientation before boarding your hot air balloon. Take off for a breathtaking aerial tour as you let the gentle breezes and your skillful pilot guide you over the ancient temples and burial grounds located on the Nile's West Bank. Experience the peace and serenity of dawn under the Egyptian skies as you glide over tombs, the historic Nile River and the fertile valley below. This is an occasion that you will remember for a lifetime (cost of the optional tour is approximately \$200, which includes transportation, the hot air balloon ride and a guide).



*Included Valley of the Kings Tour.* Upon arrival, you will be treated to a ground tour through the Valley of the Kings. Here you will see myriad of tombs and some of the most spectacular Egyptian archeological findings ever uncovered. During the tour, visit the temple of Hatshepsut, one of Egypt's most successful pharaohs and one of her few female rules, located on the Nile's west bank. You will also see Medinet Habu, the mortuary temple of Rameses III, where you will walk through its monumental peristyle hall decorated with complex hieroglyphics. Continue to your ship for check-in and lunch aboard.

***Please note: No photography inside the tombs.***

*Scenic Cruising.* Return to your ship for lunch and enjoy scenic cruising down the renowned Nile River towards your next destination, Edfu.

*Meals Included: Breakfast, Lunch Dinner*

## **Day 6 Edfu, Kom Ombo & Aswan**

*Included Temple Tours.* After breakfast on board ship, set out for one of Egypt's most complete and well-preserved ancient houses of worship, the Temple of Horus at Edfu, which was constructed between 237 B.C. and 57 B.C. Dedicated to Horus, god of the sun and planets, you will see his hawk symbol in the temple's hieroglyphs. The temple is situated on the west bank of the river, normally reserved for tombs of the dead. This peculiarity is attributed to a long-ago redirection of the river during flooding. Return to your ship for lunch.

*Scenic Cruising & Included Temple Tour.* Continue your Nile sailing to Kom Ombo. Once ashore, you will visit the Temple of Sobek and Horus. This Greco-Roman temple is unusual in that it is dedicated to Sobek, the crocodile god, and Horus. Everything in the temple is therefore duplicated and symmetrical, and each god has its own gateway, chapel, courtyard and columns. In the evening, dine on board as you cruise to the beautiful city of Aswan. Your evening concludes with a Nubian party featuring the evocative traditional music of the region.

*Meals Included: Breakfast, Lunch, Dinner*

## **Day 7 Aswan**

*Included Area Tour & Felucca Ride.* Disembark MS May Fair after an early breakfast. Today you will be exploring some of the Nubian Monuments, from Abu Simbel to Agilkia, which are also UNESCO World Heritage Sites. First, you will visit the Temple of Isis, located on the island of Agilkia. It is one of the last places where ancient Egyptian religions flourished, until the year 550 A.D. Under water after 1902 when the Old Dam was built by the British, it was relocated to the island of Philae upon construction of the High Dam. In 1960, UNESCO began the relocation project to Agilkia due to flooding becoming a threat once again.

You will then visit the Aswan High Dam. Built over a ten-year period beginning in 1960, it established the 300-mile-long Lake Nasser. The lake provides irrigation, water and electricity for all of Egypt and has regulated the seasonal flooding of the Nile, thus ending the regular summer floods. The scope of the project included the relocation of 24 major historical monuments that were in the new lake's path. Today the dam stands as a miracle of modern construction, containing 18 times the material used in the Great Pyramid of Cheops.

After lunch aboard, experience the Nile in a *felucca*, a traditional wooden sailing vessel of the Nile. Travel past Elephantine Island, named after the granite boulders resembling elephants in both size and shape that are located on the island's southern end. In the distance you will see the impressive Mausoleum of Aga Khan, the spiritual leader of Ismaili Muslims. Enjoy dinner aboard; your ship remains docked overnight.

*Included Meals: Breakfast, Lunch, Dinner*

## **Day 8 Abu Simbel**

*Fly to Abu Simbel & Included Abu Simbel Tour.* After breakfast, disembark and take a short flight to Abu Simbel. Upon arrival, you will go to visit the great Temple of Ramses II, Egypt's longest-ruling pharaoh. Moved from its original location near Aswan to save it from the rising waters of Lake Nasser, it was built as a tribute to the deities and Ramses II's favorite wife, Nefertari. It is dominated by four colossal statues, sixty feet high and directly facing the rising sun. The statues are all of Ramses,

with his queen and daughters at his feet. The original statues were chiseled from the side of a mountain, where amazingly, on two days every year, they would capture the rising sun's glow as it reached the interior of the sanctuary. In its new location, backed by a manmade hill, the effect is replicated so that for 20 minutes every February 22 (Ramses II's birthday) and October 22 (his coronation day), the sun illuminates the interior statues as it has done for a millennium.

*Embark Ship & Afternoon at Leisure.* After your tour, you embark Omar El Khayam. After lunch, you have free time to relax or explore more on your own. Dinner is on board. Tonight, join a Sound & Light Show at Abu Simbel; ask your Program Director for information and show time.

*Included Meals: Breakfast, Lunch, Dinner*

## **Day 9 Lake Nasser Cruising, Kasr Ibrim & Amada**

*Scenic Cruising & Lecture.* Your cruise along Lake Nasser is one seldom experienced by visitors and provides a unique perspective of the Egyptian landscape. Named for Gamal Abdel Nasser, president of Egypt from 1956 through 1970, Lake Nasser stretches all the way into Sudan where it is called Lake Nubia. The lakeshore varies from desert and rugged hills to flat, sandy beaches. In the morning, join your Program Director for a lecture and viewing of the iconic Kasr Ibrim, a strategic fortress during the time of the pharaohs.

*Scenic Cruising & Included Amada Tour.* Enjoy lunch aboard as you sail to the other side of the lake to explore Amada, the oldest surviving temple in the Nubian region. Originally built by Thutmosis III and later remodeled by Amenhotep II (and relocated following the creation of the Aswan High Dam), it is a small but historically significant structure both because of its age and for the inscriptions found within. Here, you see its collection of brightly painted historical carvings. After your tour, return to your ship for cruising to Wadi el Seboua and dinner aboard.

*Included Meals: Breakfast, Lunch, Dinner*

## **Day 10 Wadi el Seboua & Lake Nasser Cruising**

*Included Valley of the Lions Tour.* In the morning, begin your tour of Wadi el Seboua (Arabic for "Valley of the Lions"). Wadi

el Seboua was built by Setau, the Nubian Viceroy of Kush. It was built in honor of Ramses II in the later part of his reign and dedicated to the gods Amun and Amun Ra. Then, tour the temple of Dakka, dedicated to the ibis-headed Thoth, and the nearby Greco-Roman temple of Meharakka.

*Scenic Cruising.* Return to your ship for lunch and enjoy an afternoon of leisurely cruising the scenic lake as you make your way to Aswan, where your ship will dock overnight. Dinner is served aboard. *Included Meals: Breakfast, Lunch, Dinner*

### **Day 11 Aswan & Cairo**

*Included Kalabsha Temple & Nubian Museum Tour.* This morning, disembark your ship and take a short motorboat ride to visit the Temple of Kalabsha, the largest free-standing Nubian temple. Dedicated to Isis and the Nubian solar and fertility deity, Madulis, its construction began in 23 A.D. by Roman Emperor Octavius Augustus. Originally located about 30 miles south of its present location in the village of Kalabsha, it too was moved when the High Dam was built. Continue to tour the Nubia Museum, which houses a number of artifacts and exhibits that detail the phases of Nubian culture and civilization.

*Flight to Cairo.* After lunch in a local restaurant, head to the airport for your flight back to Cairo. Upon arrival, check in to your hotel, the Cairo CityStars, for a one-night stay.

*Evening at Leisure or Optional Sound & Light Show.* This evening, enjoy free time to further explore the city or do some last-minute shopping. Return to your hotel for dinner, but make the most of your last evening in Cairo with further exploration. Or after dinner at your hotel, you can join a tour to see an amazing Sound & Light show (cost of the optional tour is approximately \$50, which includes transportation and the performance).

*Included Meals: Breakfast, Lunch, Dinner*

### **Day 12 Depart**

Following breakfast, transfer to the airport for your overnight flight back home.

*Included Meals: Breakfast*

## **SHIPS**

Viking is proud to partner with the world's best hosts to provide our guests with unparalleled accommodations. Your Nile ship is determined by departure date; please check the beginning of this booklet for your ship information.

### ***MS Mayfair***

Phone: +20 106 660 2992

Experience contemporary comfort as you sail along the timeless Nile River. Built in 2010 to carry 150 guests, MS Mayfair's sun deck features a pool, spa, outdoor showers and shaded lounging areas. Inside, enjoy the restaurant, lounge and library, shop in the boutique or relax in the spa, which offers steam, sauna and massage services. The air-conditioned staterooms offer flat-screen TV with satellite channels, safe, minibar, bathtub and hair dryer, as well as phone and internet connection, in a setting of contemporary elegance.

### ***MS Omar El Khayam***

Phone: +20 1222 165036

MS Omar El Khayam made its debut in 2008 and its décor was updated in 2011. Built to carry 160 guests across Lake Nasser in spacious suites and staterooms, this elegant ship's amenities include a pool, Jacuzzi, gym and sauna with massage services, as well as a restaurant, two lounges and a disco. The ship's 80 staterooms are air-conditioned and equipped with the latest entertainment systems as well as a mini fridge, safe, bathtub, hair dryer and satellite TV.

# **Your Jordan Post-Cruisetour Extension Itinerary**

## **Day 1 Cairo & Jordan**

*Flight to Amman.* Transfer to the airport in the morning for your flight to Amman, Jordan. Upon arrival, transfer to Petra stopping en route to have lunch. Your transfer continues with a visit to the ancient town of Madaba, which is known for its beautiful Byzantine mosaics and 6th-century mosaic floor map of the Holy Land. As you drive through the hilly terrain of Mount Nebo, where it is said Moses is buried, you will enjoy stunning views of the Jordan Valley and the Dead Sea. Time permitting, stop at the ruins of the Crusader-era Kerak and Shobak Castles. Upon arrival in Petra, check in to your hotel and have dinner there.

*Included Meals: Breakfast (at Cairo hotel), Lunch*

The transfer company is United Travel Agency  
Emergency Phone: +962 77 6155955

*For more information on international phone numbers, see page 13.*

## **Day 2 Petra & Dead Sea**

*Included Full-day Tour.* After breakfast, embark on your full-day tour of Petra, carved by the Nabateans into the rose-red Sharah Mountains and among the world's most beautiful ancient ruins. Known only to the local Bedouin people until it was rediscovered by Swiss traveler Johann Ludwig Burckhardt in 1812, this extraordinary complex of ornate temples, churches and tombs may have at one time been inhabited by as many as 30,000 people. Your approach to Petra is through the *Siq* (Arabic for "shaft"), a narrow passageway with high sandstone cliffs lining either side. During your tour, your first glimpse of ancient Petra will be breathtaking as you come into view of the famous *Al Khazneh* (the Treasury), intricately carved from the rose-red sandstone mountainside. The area is filled with many and multi-colored statues and tombs, also cut from the sandstone mountainside including the Roman amphitheater and the Monastery. Movie fans will remember ancient Petra featured in the film, *Indiana Jones and the Last Crusade*. Return to your hotel and have dinner there this evening.

*Included Meals: Breakfast, Dinner*

### **Day 3 Petra & Dead Sea**

*Morning at Leisure or Optional Wadi Rum Tour.* Have breakfast at your hotel followed by free time for relaxation or personal exploration. Or, you can take our optional morning visit to the dramatic landscape of Wadi Rum, where *Lawrence of Arabia* and other movies were filmed (your Tour Escort will provide the cost of the optional tour, which includes motorcoach transportation and a guide).

*Dead Sea Museum Tour.* Later today, proceed to the newly opened Dead Sea Museum to learn about the area's geological and cultural history. Check in to your hotel for a one-night stay. The Dead Sea, actually an endorheic lake, lies within the borders of both Jordan and Israel. At 1,360 feet below sea level, its shores are the lowest point of dry land on the earth's surface. It was King Herod who recognized the curative powers of this mineral-rich body of water that is otherwise devoid of life. This afternoon, you may choose to take a dip in the Dead Sea to experience the water's high salt concentration. After dinner, enjoy an evening at leisure.

*Included Meals: Breakfast, Dinner*

### **Day 4 Jerash & Amman**

*Included Jerash & Amman Tours.* Following breakfast at your hotel, check out and travel to Jerash, an ethnically diverse city featuring extensive Greek and Roman ruins. Continue to Amman and check in to your hotel. After some time to freshen up, embark on a panoramic tour of Amman, the capital and largest city in Jordan which is set atop seven hills, followed by lunch in a local restaurant. Take the afternoon at leisure to explore this amazing city on your own. Enjoy its liberal culture, thriving art scene and many beautiful churches and mosques. Dinner is on your own.

*Included Meals: Breakfast, Lunch*

### **Day 5 Amman & Depart**

*Morning at Leisure.* This morning, take free time to explore more of Amman on your own. If time permits, visit the National Gallery of Fine Arts or the Royal Automobile Museum, or shop in one of the city's colorful *souks*. If you have a late flight, you can request a late check-out, which may be provided if available.

Otherwise you may check your bags at the hotel while you see the sights. Proceed to the airport for your return flight.

*Included Meals: Breakfast*



# Language Lesson for Egypt & Jordan

*The language of both Egypt and Jordan is Arabic. English will be spoken by most people in the tourism industry. The emphasis in multi-syllabic words is generally on the next-to-last syllable.*

## *Arabic Phrase Guide*

### **Basic words and phrases**

Yes	Na'am
No	Laa
Thank you	Shokran
You are welcome	Ala ElRahib Wa ElSaa
Please	Min Fadilak
Excuse me	Ann Eazinak
Hello	Ahalan
Goodbye	Ma'a ElSalama
Good morning	Saba'a AlKair
Good afternoon/evening	Masa'a AlKair
Good night	Laila tiaba
What is your name?	Ma Ismak?
Nice to meet you	Sorirart Biro'aitak
How are you?	Kaifa Halak?
Good	Taib/Bikair
I don't understand	Ana laa Afham
Do you speak English?	Hal Tatakalm
Alingli'zia?	
How do you say this in Arabic?	Kaif Takool Thalik
Bilarabia?	
Where is the bathroom?	Ain Alhamaam?

### **Shopping**

Store, Shop	Maha'al
How much does this cost?	Bikam?
I will buy it	Sa'ashtariha
Do you have ...?	Hal aindak...?
Stamps	Ta'wabia
Postcards	Kart barid
Do you accept credit cards?	Hal takibal bitakit el
aitiman?	

## **Getting around**

Where is the ...?

Post office  
Bank  
Hospital  
Pharmacy  
Restroom

How much is the fare?

## **Dining out**

Restaurant  
Breakfast  
Lunch  
Dinner  
Vegetarian  
Bread  
Coffee  
Tea  
Juice  
Water  
Beer  
Wine  
Salt  
Pepper  
Please bring the bill

## **Numbers**

One  
Two  
Three  
Four  
Five  
Six  
Seven  
Eight  
Nine  
Ten  
Twenty  
One hundred  
One thousand

W'ain ...?

Markaz Barid  
Bank  
Mostashifa  
Sidali'ia  
Hamam, toilet

Bikam al ogra'a?

Matiam  
Iftar  
Gadaa  
Ashaa  
Nabati  
Kobiz  
Kahioa  
Shai  
Asir  
Ma'a  
Bira  
Khamr  
Malih  
Filfil  
El Fatora Min Fadilak

Wahid  
Ithinin  
Thalatha  
Arba'a  
Kamisa  
Sita  
Saba'a  
Thamania  
Tisa'a  
Ashara  
Kamisin  
Mia'a  
Alf

## Language – Israel

*The official language of Israel is Hebrew, but Arabic is also frequently used. English will be spoken by most people in the tourism industry.*

### *Hebrew Phrase Guide*

#### **Basic words and phrases**

Yes	Ken
No	Lo
Please	Be'vakasha
Thank you	Toda
You are welcome	Al lo davar
Excuse me	S'leexa
Hello	Shalom
Goodbye	Le'hitra'ot
Good morning	Boker tov
Good evening	Erev tov
Good night	Layla tov
How are you? (masculine)	Ma shlomcha?
(feminine)	Ma shlomech?
What is your name?	Ma shimcha?
My name is...	Shmi...
I don't speak Hebrew. (masculine)	Ani lo medaber ivrit
(feminine)	Ani lo medaberet ivrit
Do you speak English? (masculine)	Ata medaber anglit?
(feminine)	At medaberet anglit?
Where is the restroom?	Eifo ha-sherutim?

#### **Money & Shopping**

How much? / How many?	Kama?
How much does this cost?	Kama ze ole?
Bank	Bank
Credit card	Kartis ashray

Travelers checks

Hamcha-ot nosim

**Dining out**

Restaurant

Breakfast

Lunch

Dinner

Vegetarian

Napkin

Bread

Coffee

Juice

Water

Wine

Chicken

Beef

Fish

Pasta

Soup

Salad

Dessert

Can I have the bill?

Misada

Aruhat boker

Aruhat tzoohorayim

Aruhat erev

Tzimhoni

Mapit

Lehem

Cafe

Mitz

Mayim

Ya-yin

Off

Besar Bakar

Dag

Pasta

Marak

Salat

Ki-nu-ach

Efshar lekabel hsehbon?

**Numbers**

One

Two

Three

Four

Five

Six

Seven

Eight

Nine

Ten

Twenty

Fifty

One hundred

Ehad

Shtayim

Shlosh

Arba

Hamesh

Shesh

Sheva

Shmone

Teysa

Eser

Esrin

Mahishim

Me-ah

# IMPORTANT NOTICE

## 2014 PASSENGER TICKET CONTRACT - CHINA & EGYPT

### Terms and Conditions

IMPORTANT NOTICE: THESE ARE THE TERMS AND CONDITIONS OF THE LEGALLY BINDING CONTRACT BETWEEN YOU AS OUR PASSENGER AND THE CARRIER IDENTIFIED BELOW. THIS PASSENGER TICKET CONTRACT CONTAINS SUBSTANTIAL PENALTIES FOR CANCELLATION, AS WELL AS CERTAIN LIMITATIONS OF LIABILITY, INCLUDING LIMITATIONS CONCERNING DEATH OR INJURY CLAIMS, AS WELL AS DAMAGE CLAIMS RELATING TO BAGGAGE AND PERSONAL PROPERTY. PLEASE READ ALL THESE TERMS AND CONDITIONS CAREFULLY. UPON RECEIPT OF YOUR DEPOSIT OR FULL PAYMENT OR UPON RECEIPT OF A CONFIRMATION LETTER OR FINAL INVOICE FROM US, BOTH THE PASSENGER AND THE CARRIER WILL BE FULLY BOUND BY ALL OF THE TERMS AND CONDITIONS WHICH FOLLOW, INCLUDING SPECIFICALLY THOSE REGARDING YOUR RIGHTS TO SUE, GOVERNING LAW, FORUM AND JURISDICTION. VACATION PROTECTION INSURANCE COVERAGE IS STRONGLY RECOMMENDED. THANK YOU FOR TAKING THE TIME TO FAMILIARIZE YOURSELF WITH THESE TERMS AND CONDITIONS.

#### 1. DEFINITIONS.

a. The words “you”, “your”, “guest” and “passenger” mean all persons, including minors, traveling under this Passenger Ticket Contract and each person’s heirs and personal representatives. Your acceptance of this Passenger Ticket Contract represents your acknowledgment and acceptance of these Terms and Conditions for you and for all other persons traveling under this Passenger Ticket Contract all of whom accept and agree to all the conditions of carriage either written here or which we may separately notify you of in writing.

b. The words “we”, “us”, “our” and “Carrier” mean Viking River Tours LTD., a corporation organized and existing in current good standing pursuant to the laws of Bermuda which words also include the Owner, Charterer, Operator, Manager, Independent Contractors (including Caterer and Concessionaires) and their respective Agents, Servants and Employees and the Ship itself.

c. The word “Ship” means the vessel chartered, operated, or provided by us as the Carrier on which you, as our Passenger, will be traveling.

d. The word “Master” means the Captain of the Ship or any person who acts under his authority.

e. The term “Cruise Fare” means the total amount paid as cruise fare and for those additional facilities and services added to the cruise fare, but excludes Optional Facilities, Services Fees and/or personal charges. Gratuities on board and on land are not included in your cruise fare. Full Fare is defined as the full cost of any cruise, land or air component purchased from Viking.

f. The term “prepaid charges” means that separate amount paid by you to cover the cost of authorized government fees and charges concerning the specific itinerary of your Cruise. Any increase or decrease of authorized government fees and charges may be made the subject of an adjustment to prepaid charges, in our discretion.

g. The term “cabin baggage” means all baggage allowed aboard the Ship and placed in your cabin according to these terms and conditions. “Other Baggage” means any of your baggage or other personal property which has been stored in the Ship’s baggage room, holds or safe against a receipt at your request.

h. The terms “Optional Facilities” and “Services Fees” mean all fees and charges which you voluntarily incur for items which may include, but are not limited to vacation protection insurance coverage, visas and prepaid gratuities, which are considered earned

as those facilities and services are provided either by us as the Carrier or by third party providers.

i. The term “cabin” means those accommodations as provided on your Confirmation and Cruise Vacation Plan.

2. IDENTIFICATION. Your name and the names of all passengers in your party, the name of the Ship, the sailing date, your accommodations, the date of issuance of this Passenger Ticket Contract, your total Cruise Fare and all ports, including embarkation and final destination are as specified on this Passenger Ticket Contract.

3. CRUISE FARE. We acknowledge receipt of payment by you of the total Cruise Fare and we agree to transport you from the point of embarkation to the point of final destination according to all of the terms, conditions, limitation and exceptions contained in this Passenger Ticket Contract. The Cruise Fare paid by you covers all normal shipboard services, meals, accommodations and facilities. Optional facilities and services are added by agreement in order to constitute a total Cruise Fare, subject to all of the terms and conditions of this Passenger Ticket Contract regarding our liability. If your purchase is limited to the cruise only, together with necessary prepaid charges, we agree to transport you from the port of embarkation to the port of disembarkation according to these Terms and Conditions, as applicable.

4. CARRIER'S DISCRETION. As the Carrier, we reserve the right at any time, without notice, to cancel any cruise to change or postpone the date or time of sailing or arrival, to change the port of embarkation or disembarkation, to shorten the cruise or substitute the Ship. If we are required to do any of these things, we will be responsible to you as follows:

a. If we cancel the cruise before it has started, we will refund the cruise fare that we have actually received or provide another substitute Cruise.

b. If the scheduled sailing date or time is delayed and as a result of that delay you are not otherwise accommodated on board the Ship, we may arrange shoreside accommodations and food at no additional expense to you for the duration of the delay.

c. If the scheduled port of embarkation or disembarkation is changed, we will arrange transportation to the new port from the originally scheduled port.

d. If any governmental agency publishes an informative announcement regarding travel conditions in or to a specific country or location included in the scheduled itinerary, we reserve the right to operate the Cruise as scheduled; alternatively, we reserve the right to cancel the Cruise and return all monies paid.

e. If the Cruise is shortened or terminated, we will, at our option, either make a proportionate refund of the Cruise Fare or we will transfer you to another ship or the port of disembarkation by other means. If the scheduled length of the Cruise Fare is increased, you will have no responsibility for the cost of any additional Cruise Fare and we will have no responsibility to pay or compensate you in any manner, including consequential damages. In either of the above circumstances, our responsibility ends once we return you to the point of origination as booked and ticketed by us.

f. We reserve the right, in our sole discretion, to return all monies paid and deny embarkation to any person other than for reasons related to discrimination on the basis of race, religion or sexual preference.

5. THIS PASSENGER TICKET CONTRACT IS NON-TRANSFERABLE. This Passenger Ticket Contract is not transferable or assignable by you and is valid only on the Ship and for the cruise or Cruise shown hereon. The schedule of payments is based upon the marketing promotion for which your booking was made. Please refer to your Invoice for payment terms. No reservations will be issued on a binding basis unless we, as the Carrier, or our representative receive the required payments. We reserve all rights concerning the pricing and payment of all cruise or Cruise Fares. Travel agents and all other agents are declared to be solely your agents for the purposes of this Passenger Ticket Contract and all further documents concerning the cruise. Cruise Fares together with prepaid charges and Optional Facilities and Service Fees incurred are agreed as fully earned and otherwise paid at the scheduled departure date and will not be refunded in whole or in part except as otherwise noted in these terms and conditions. In all other

instances, when we receive a written notice of cancellation from you addressed to us at our principal offices, cancellation fees shall be imposed as follows:

- a. In the event of cancellations actually received by us 121 days or more prior to the scheduled departure or sailing date, a refund of all amounts already paid to us will be made, less a cancellation fee of US\$100 per person;
- b. In the event of cancellations actually received by us between 120 and 90 days prior to the scheduled departure or sailing date, a cancellation fee of 15% of full fare will be paid to us;
- c. In the event of cancellations actually received by us between 89 and 60 days prior to the scheduled departure or sailing date, a cancellation fee of 35% of full fare will be paid to us;
- d. In the event of cancellations actually received by us between 59 and 30 days prior to the scheduled departure or sailing date, a cancellation fee of 50% of full fare will be paid to us;
- e. In the event of cancellations actually received by us between 29 and 0 days prior to the scheduled departure or sailing date, a cancellation fee of 100% of full fare will be paid to us;
- f. In the event that you do not board the vessel and have not provided at least 24 hours notice of cancellation prior to the scheduled departure or sailing date, a cancellation fee of 100% of full fare will be paid to us.

6. **PASSENGER'S WARRANTIES.** You warrant that you and all other passengers traveling with you are physically, emotionally and otherwise fit to undertake the Cruise; that you and they have received all medical inoculations necessary; that you and they will at all times comply with the Ship's rules and regulations and orders and directions of the Ship's Master, officers and medical staff, as applicable, and that your conduct will not impair the safety of the Ship or jeopardize or inconvenience other Passengers. We may disembark at any port any Passenger who may be suffering from contagious or infectious disease or whose presence, in the opinion of the Master, may be detrimental to the comfort or safety of other Passengers or the crew, or who, in the Master's opinion, might be excluded from landing at destination by Immigration or other Governmental Authorities. In such cases, the Passenger shall not be entitled to any refund of the cruise or Cruise Fare or any compensation whatsoever.

7. **EMBARKATION.** Upon embarkation, you shall have in your possession this Passenger Ticket Contract, valid passport, visas, inoculations card and all other documents necessary for the scheduled ports of call and final destination. We, as Carrier, shall not be liable for any losses or delays incurred by your failure, or that of others, to maintain all of said necessary documents. You are required to be aboard the Ship at least 2 (two) hours before scheduled departure time. You may be refused embarkation if you, in our sole opinion, are not physically or otherwise fit to undertake the scheduled voyage, in which case we shall refund the applicable cruise fare in full and upon so doing, we shall have no further liability whatsoever.

8. **CARRIER'S RIGHTS.** The Ship, either before embarkation or at any time thereafter and whether or not required by any maritime necessity, may remain in port, proceed by any route and deviate from or change the advertised or intended route at any stage of the voyage and may proceed to and stay at any places whatsoever, although in a contrary direction to, or outside of, or beyond the usual route, one or more times, in any order, for loading or discharging fuel, stores, laborers, stowaways, Passengers, or members of the Ship's company, for this, or any prior or subsequent voyage and/or for any purpose whatsoever that we, as Carrier, or Master may deem advisable. Any such procedure shall be considered not to be a deviation but within the voyage herein intended as fully as if specifically described herein. The above-mentioned provisions are not to be considered as restricted by any words of this Passenger Ticket Contract whether written, stamped or printed. The Ship may adjust compass, drydock or go on ways before or after commencement of the voyage and may sail without pilots, tow or be towed, and assist vessels in all situations and deviate for the purposes of saving life or property. If the performance of the proposed voyage is hindered or prevented (or in the opinion of the

Carrier or Master, is likely to be hindered or prevented) by war, hostilities, blockage, ice, labor conflicts, weather, surf, shallow waters, insurrections, disturbances, on board or ashore, restraint of any Governmental Authority, breakdown of the Vessel, congestions, docking difficulties or any other cause whatsoever, or if we, as Carrier, or the Master of the Ship consider that for any reason whatsoever, beyond the control of the Carrier, proceeding to, attempting to enter, or entering or remaining at any port may expose the Ship to risk of loss or damage, or be likely to delay the Ship, you and your baggage may be landed at any port or place at which the Ship may call, in which event our responsibility shall cease and this Passenger Ticket Contract shall be deemed to have been fully performed, or if you have not embarked, we may cancel the proposed Cruise and refund your Cruise Fares as paid, with no further liability of any nature.

9. VIKING RIVER CRUISES, INC.: Viking River Cruises, Inc. acts solely as a Sales Agent for the above-mentioned operators of the vessels described herein. Viking River Cruises, Inc. neither owns nor operates any of the vessels described herein and thus assumes no responsibility or liability for acts or omissions of the vessel owners or operators in regard to the cruises described herein.

#### 10. CARRIER'S LIABILITY.

a. Our responsibility as the Carrier for death, injury, illness, damage, delay or other loss to person or property of any kind suffered by you or any of the other Passengers in your party shall, in the first instance, be governed by the Athens Convention relating to the Carriage of Passengers and their Luggage by Sea (Athens Convention), with protocols and amendments as adopted by Switzerland, and, as applicable, by those other and further limitations of liability set forth in the statutory maritime and general laws of Switzerland, as the law governing this Passenger Ticket Contract. We shall not be liable for any such death, injury, illness, damage, delay, loss or detriment caused by Act of God, war or warlike operations, civil commotions, labor trouble, interference by Authorities, perils of the sea, lurching of the vessel, or any other cause beyond our control, fire, thefts or any other crime, errors in the navigation or management of the Vessel or defect in or unseaworthiness of hull, machinery, appurtenances, equipment, furnishing or supplies of the Ship, fault or neglect of pilot, tugs, agents or independent contractors such as Ship's physician, to you or other persons on board not in our employ or any other cause of whatsoever nature except and unless it is proven that such death, injury, illness, damage, delay or loss resulted from our act or omission committed during the course of the carriage and due to our fault or neglect or that of any of our servants or agents acting within the scope of their employment, and in that event our liability therefor shall not exceed those limitations provided by the said Athens Convention or in any further revisions, protocols and/or amendments thereto as shall become applicable.

b. Carrier shall also have the right at all times to avail itself and have the benefit of any and all applicable limitations of liability or exoneration of liability as set forth in further rules, regulations or statutes, specifically including provisions of the Strasbourg Convention on the Limitation of Liability of owners of Inland Navigation Vessels (CLNI), as adopted by Switzerland, as well as of the International Convention on Limitation of Liability for Maritime Claims, 1976, with revisions and amendments, if and as applicable (collectively, the "Convention"); namely, Sixty thousand (60,000) units of account (also known as Special Drawing Rights, or SDR's) multiplied by the number of Passengers the Ship, according to its certificate, is allowed to accommodate; not to exceed in any event more than twenty-five (25) million units of account) to apply to the aggregate of all claims which arise on any distinct occasion against carrier, with respect to damages suffered on a seagoing ship and, as regards damages suffered on an inland navigation ship, not to be less than 720,000 units of account or more than (a) 3 million units of account for ships with an authorized passengers transport capacity of not more than 100; (b) 6 million units of account for ships with an authorized passenger transport capacity of not more than 180; (c) 12 million units of account for ships with an authorized passenger transport capacity of more than 180. The Athens Convention and The Convention may be found at [www.imo.org](http://www.imo.org). The current U.S. Dollar equivalent of SDRs may be found at [www.imf.org](http://www.imf.org).



c. You are entitled to free carriage of all personal belongings necessary while on board. However, you must comply with any regulations, tariffs, terms or conditions of any airline or other transportation provider which may include a lower weight limit for baggage. We assume no responsibility for any loss of or damage to your perishable items, medicines, valuables, financial instruments, electronic equipment and the like, except as specifically provided in these Terms and Conditions. Only such personal wearing apparel, effects and gifts as are necessary and appropriate for the voyage may be brought on board by you. You may not take on board firearms, controlled or prohibited substances or inflammable or hazardous items, or any contraband prohibited by local, state or national law. The ship's officers and crew have the right to enter and search your stateroom, baggage or person for any hazardous, controlled or prohibited substances or items. You agree that the carrier's liability for loss or damage to baggage or personal property is limited under all circumstances to the provisions and amounts of the Athens Convention: Baggage 1,800 S.D.R./Delay 10,000. S.D.R. Other Baggage 2,700. S.D.R. In the event it is determined that we, as Carrier, are not entitled to all of the benefits of the above baggage limitations, we shall not be liable for loss of or damage to your property in any amount exceeding US\$500.00 per Passenger. Should you desire an extension of our liability of US\$500.00, you should declare the true value of the property and pay to us an amount of money calculated at 5% of the true value declared, up to US\$5,000.00. Liability will then be extended to the amount of the true value declared but in no event exceeding US\$5,000.00. A copy of the Athens Convention and CLNI will be provided by Carrier upon written request.

d. In the event it is determined that we, as Carrier, are not entitled to all of the benefits of the Convention, including the limitations stated above, NO SUIT SHALL BE MAINTAINABLE AGAINST US UPON ANY CLAIM IN CONNECTION WITH THIS TRANSPORTATION OR PASSENGER TICKET CONTRACT RELATING TO CABIN BAGGAGE OR OTHER BAGGAGE OR ANY PROPERTY UNLESS WRITTEN NOTICE OF THE CLAIM WITH FULL PARTICULARS SHALL BE DELIVERED TO US OR OUR AGENT AT OUR OFFICE AT ANY ADDRESS SET FORTH HEREIN WITHIN THIRTY (30) DAYS AFTER TERMINATION OF THE VOYAGE TO WHICH THIS PASSENGER TICKET CONTRACT RELATES AND IN NO EVENT SHALL ANY SUIT FOR ANY CAUSE AGAINST THE CARRIER WITH RESPECT TO CABIN BAGGAGE OR OTHER BAGGAGE OR PROPERTY BE MAINTAINABLE UNLESS SUCH SUIT SHALL BE COMMENCED WITHIN ONE (1) YEAR AFTER THE TERMINATION OF THE VOYAGE. NO SUIT SHALL BE MAINTAINED AGAINST US FOR DELAY, DETENTION, PERSONAL INJURY, ILLNESS OR DEATH OF THE PASSENGER UNLESS WRITTEN NOTICE OF THE CLAIM WITH FULL PARTICULARS BE DELIVERED TO US OR OUR AGENT AT ANY ADDRESS SET FORTH HEREIN WITHIN SIX (6) MONTHS FROM THE DAY WHEN SUCH DELAY, DETENTION, PERSONAL INJURY, ILLNESS OR DEATH OF THE PASSENGER OCCURRED; AND IN NO EVENT SHALL ANY SUIT FOR ANY CAUSE AGAINST US WITH RESPECT TO DELAY, DETENTION, PERSONAL INJURY, ILLNESS OR DEATH BE MAINTAINABLE, UNLESS SUIT SHALL BE COMMENCED WITHIN ONE (1) YEAR FROM THE DAY WHEN THE DELAY, DETENTION, PERSONAL INJURY, ILLNESS OR DEATH OF THE PASSENGER OCCURRED.

The requirements of this clause cannot be waived by any of our agents or employees; they may be waived only by express written agreement of one of our directors having authority in the premises. In any case, where the time fixed in this Passenger Ticket Contract for the commencement of suit is less than that allowed by applicable law, such time is hereby extended so as not to exceed the minimum, lawful time.

e. Notwithstanding the foregoing, we shall in no event be liable to you in respect of any occurrence prior to embarkation or after disembarkation from the Ship named herein or substitute, except for transportation by water which is carried out by means of a conveyance provided by us including the Ship and its tenders or, with respect to any baggage, when the same is in our custody at any shoreside installation. We shall in no

event be liable for the loss of or damage to cash, negotiable securities, gold, silverware, jewelry, ornaments, works of art or other valuables unless the same have been deposited with us against receipt for the agreed purpose of safekeeping. In the event of such a deposit, our liability for loss or damage thereof shall be limited to US\$100.00, or in accordance with subpart (a) herein, whichever is less, unless value exceeding that amount be declared in writing. If the declared value exceeds US\$100.00, we are entitled to charge 5% of value declared, up to US\$5,000.00 Upon payment of this charge, liability will be extended to the true value declared but in no event shall we be liable for an amount exceeding US\$5,000.00.

f. No representations are made with respect to travel facilities other than water transportation which we provide, which is governed by these terms and conditions. Other than our water transportation, we have no responsibility in whole or in part for any delays, delayed departures or arrivals, missed connections, loss, death, damage or injury to person or property or accident, mechanical defect, failure or negligence of any nature whatever caused in connection with any accommodations, transportation, services or facilities, substitution of hotels, common carriers or equipment with or without notice or for any additional expenses occasioned thereby. If the entire cruise is canceled for any reason, passengers shall have no claim other than for a full refund of the Cruise Fare. This Passenger Ticket Contract constitutes the sole agreement between Carrier and you, it being understood that the various independent contractors otherwise participating in your Cruise vacation will enter into their own separate contractual arrangements with you, and that you assume the risk of utilizing the services and facilities of those independent contractors. The Carrier is not responsible for any conduct of independent contractors, including those who may assist in or operate shore excursions.

g. If any claim is brought against us in a jurisdiction where any of the applicable limitations and exemptions contained in the foregoing subparagraphs are legally unenforceable, then in such event we shall not be liable for death, injury, illness, damage, delay or other loss or detriment to person or property arising out of any cause of whatever nature if not shown to have been caused by our negligence.

11. **THIRD PARTY PROVIDERS.** We, as the Carrier, are not responsible for services provided or items sold by any concessionaire or other third parties to you. Charges for such services or goods which you request and/or purchase will be your sole responsibility.

12. **PASSENGER DETENTION.** If you are detained on board or elsewhere at any time or at final destination because of quarantine, port regulations, illness or other cause, all expenses incurred in connection with such detention shall be your sole responsibility. If you are carried aboard the Ship beyond final destination for any reason, without fault of the Carrier, you shall pay for any additional maintenance or extra transportation. Should it become necessary, in the sole judgment of the Master to transfer you for medical reasons, the cost of such transfer shall be borne by you.

13. **DANGEROUS ITEMS.** Any piece of baggage must be distinctly labeled with your name, Ship's name, cabin number and sailing date. You are allowed without extra charge one (1) cbm of baggage. You may not possess firearms, explosives, flammable materials or other hazardous goods. Such goods shall be surrendered to the Master at embarkation, and in our discretion may be confiscated, destroyed or surrendered to authorities. You shall have no claim for loss or inconvenience thereby incurred.

14. **PETS.** No pets or other animals are allowed on board the Ship.

15. **INDEMNIFICATION.** You agree to indemnify us for all penalties, fines, charges, losses or damages of any nature incurred or imposed upon us or the Ship by virtue of any act or violation of law by you or by all Passengers named on or traveling under this Passenger Ticket Contract.

16. **HEALTH CONSIDERATIONS.** You are required to advise us in writing, at or prior to the time a cruise is booked, of any physical, emotional or mental condition which may require professional attention during the cruise, including if you are so challenged and require the use of a wheelchair or other similar equipment. A certificate of fitness is required of all such Passengers. Please call 1-877-66-VIKING and request the

appropriate document. Some ports of call may have physical conditions which may preclude challenged passengers from going ashore. Decisions made by the Master of the Ship in such circumstances will be binding in all instances. If you are so challenged, you must bring and be responsible for all necessary items related to your said condition. If any such condition arises after the cruise is booked, you are required to advise us in writing immediately. Failure to so advise us shall release us and all professional personnel aboard the Vessel from any liability related to such condition or its treatment. Failure to disclose physical, mental, or emotional conditions prior to the departure date may result in denial of embarkation and forfeiture of the applicable fare and in such event we shall have no liability financial or otherwise. We are unable to accommodate women past their sixth month of pregnancy.

17. GENERAL AVERAGE. You will not be liable to pay, nor be entitled to receive, any general average contribution in respect of property taken with you on the Ship.

18. PAYMENTS. Any and all payments made by you to us shall be made in currency of the United States of America or other currency acceptable to us. All charges for services and products provided on board the Ship must be settled in cash or charged (via credit card acceptable to us) before your final disembarkation from the Ship. Any other expenses incurred by you or by us on your behalf shall be payable by you on demand.

19. CARRIER'S RESERVED RIGHTS.

a. Nothing contained in this Passenger Ticket Contract shall be construed to limit or deprive us of the benefit of any Convention, Statute or law whatsoever which might be applicable providing for exoneration from or limitation of liability, as more specifically set forth at Clause 9.

b. The provisions of Clause 9 shall extend to each of the independent contractors (including caterers and concessionaires) as well as our servants and agents and the Ship as defined in Clause 1, and for this purpose shall be deemed to constitute a contract entered into between you and us, as the Carrier, on behalf of all persons who are or may be our servants or agents from time to time, and all such persons shall to this extent be deemed to be parties to this Passenger Ticket Contract.

c. If any other person should be held responsible, he, she or it shall be entitled to all of the benefits, limitations and exceptions mentioned in this Passenger Ticket Contract and under the Convention, treaties or otherwise. This Passenger Ticket Contract and every term and provision hereof shall be and remain in full force and effect during all periods when we are under any responsibility to you or your property for any reason whatsoever.

20. PASSENGER'S COVENANTS. You covenant and warrant that you are duly authorized by or on behalf of all Passengers named on or traveling under this Passenger Ticket Contract to agree to all terms, conditions, limitations and exceptions herein contained, and by accepting and/or using this Passenger Ticket Contract, he or she and/or they do agree accordingly and do agree that the same shall be binding on them with the same force and effect as if they and every one of them signed this Passenger Ticket Contract. You must take proper steps (including provision of all necessary documents) as may be required to enable him or her to land at his or her port of destination and generally to comply with the laws of the country in which such port is situated. We shall not in any circumstances whatsoever, whether or not such documents are produced to us by you, be responsible for any information or advice as to said laws as may be given by you to us as the Carrier nor shall we be liable for the consequence of any insufficiency or irregularity in such documents or the noncompliance by you with such laws.

21. PASSENGER TICKET CONTRACT USAGE. The right is reserved to consider this Passenger Ticket Contract as canceled and the applicable fare forfeited if you do not use this Passenger Ticket Contract for the Ship or other Ships substituted, or land arrangements for the date mentioned, or should this Passenger Ticket Contract become lost or mislaid, or if you use this Passenger Ticket Contract for only part of the voyage indicated hereon, for any reason, whether or not due to causes beyond your control.

22. SECURITY PROVISIONS. In the interests of international security and in the interest of the convenience and safety of other Passengers, you agree and consent to a reasonable search being made of you, your baggage or other property, and to the removal

and confiscation or destruction of any object which may, in our opinion, impair the safety of the Ship or inconvenience other Passengers, or violate the laws of any applicable authority relative to the possession and/or transportation of nonprescription narcotics, controlled substances or any other illegal commodity of any nature.

23. **PASSENGER BOOKINGS.** As a condition of its business, we retain the right to overbook Passenger accommodations. In the event that the Passenger accommodation referenced in this Passenger Ticket Contract is overbooked, or if we determine that the Ship is overbooked, we may, at our discretion, deny boarding to any Passenger and, at our further discretion, refund all monies paid or offer another cruise in substitution.

24. **CHOICE OF LAW AND FORUM.** All questions arising on this Passenger Ticket Contract solely in respect of the limitation of liability shall be decided according to the Conventions and the other and further laws cited at Article 9 hereof, including the statutory, maritime and general laws of Switzerland. The law governing all other aspects of this Passenger Ticket Contract is stipulated and agreed to be the statutory and general law of Switzerland, with references to which this Passenger Ticket Contract is made.

ANY DISPUTE ARISING OUT OF OR IN CONNECTION WITH THIS PASSENGER TICKET CONTRACT SHALL BE DETERMINED BY THE CIVIL COURT OF THE CANTON OF BASEL-STADT [ZIVILGERICHT BASEL-STADT], THE JURISDICTION TO WHICH WE, AS THE CARRIER, AND YOU HEREBY SUBMIT OURSELVES. IF ANY ACTION IS INITIATED IN ANY COURT OTHER THAN THE COURTS IN BASEL SWITZERLAND, WE, AS THE CARRIER, AND YOU HEREBY AGREE TO THE IMMEDIATE TRANSFER OF SAID ACTION TO THE COURTS OF BASEL, SWITZERLAND. ANY ATTORNEYS' FEES AND/OR COSTS INCURRED IN SUCCESSFULLY TRANSFERRING AN ACTION BROUGHT IN ANY VENUE OTHER THAN BASEL, SWITZERLAND SHALL BE AWARDED TO THE PARTY PROCURING THE TRANSFER AND SHALL BECOME DUE AND PAYABLE AT THE TIME OF THE TRANSFER.

25. **AMENDMENTS AND MODIFICATIONS.** In the event amendments or modifications to this Passenger Ticket Contract are required they may be added by means of attached form and will be considered an enforceable part hereof.

26. **MISCELLANEOUS.** The illegality or invalidity of any paragraph, clause, or provision of this Passenger Ticket Contract shall not affect or invalidate any other paragraph, clause or provision thereof. All titles set forth in this Passenger Ticket Contract are for convenience only and have no separate meaning or effect.

## **AIR TRANSPORTATION TERMS & CONDITIONS**

**International (Warsaw Convention) Notice:** If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure, the Warsaw Convention may be applicable and the Convention governs and in most cases limits the liability of carriers for death or personal injury and for loss of or damage to baggage. See also the notices entitled "Advice to International Passengers on Limitation of Liability" and "Notice of Baggage Liability Limitations."

**Domestic Notice:** Air Transportation to be provided between points in the U.S. (including its overseas territories and possessions) is subject to the individual contract terms (including rules, regulations, tariffs and conditions) of the transporting air carriers, which are herein incorporated by reference and made part of the contract of carriage.

Where this coupon is issued for transportation, or services other than air travel, specific terms and conditions may apply. These terms and conditions may be included in the ticket set or may be obtained from the issuing company or agent. Please make sure you have received the important legal notices entitled "Conditions of Contract," "Notice of Incorporated Terms," "Notice of Baggage Liability Limitations," and "Notice of Overbooking" or the specific terms and conditions relating to non-air transportation or services. If not, contact the nearest office of the company or agent to obtain copies

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