



## Airline Customer Service Contact Information

The Department of Transportation requires all U.S. and international airlines to provide an email or mailing address for customer relations matters, including baggage handling. This directory of customer service contact information is provided for your convenience.

<p><b>Air Canada</b>            Air Canada Customer Relations            P.O. Box 64239            RPO Thorncliffe            Calgary AB T2K 6JZ            Canada            Fax: (866) 584 0380            Contact using their <a href="#">online form</a></p>	<p><b>Egypt Air</b>            Egypt Air Customer Relations            19 W 44th St. Suite 1701            New York, NY 10036            Tel: (212) 581-5600</p>
<p><b>Air China</b>            Air China Customer Relations            Tel: 1-800-882-8122            Fax: (310) 322-1133            Email: <a href="mailto:LAX007@AirChina.com">LAX007@AirChina.com</a></p>	<p><b>Finnair</b>            Finnair Customer Care Center            SL/08, 01053 Finnair, Finland            Tel: +358 (0)600 140 140            Contact using their <a href="#">online form</a></p>
<p><b>Air France</b>            Air France Customer Relations            Fax: (954) 835-3248            Contact using their <a href="#">online form</a></p>	<p><b>Iberia</b>            Iberia Customer Relations            Contact using their <a href="#">online form</a></p>
<p><b>Alaska Airlines</b>            Alaska Airlines Customer Care            P.O. Box 24948 - SEAGT            Seattle, WA 98124-0948            Tel: 1-800-654-56            Contact using their <a href="#">online form</a></p>	<p><b>Icelandair</b>            Icelandair Customer Relations            Flugvallarvegi            101 Reykjavík, Iceland            Fax: 354-5050-330            Email: <a href="mailto:yourcomments@icelandair.is">yourcomments@icelandair.is</a>            Contact using their <a href="#">online form</a></p>
<p><b>Alitalia</b>            Alitalia Compagnia Aerea Italiana S.p.A.            Customer Relations            51 Madison Avenue, Suite 2000            New York, NY 10010            Tel: (212) 903-3575</p>	<p><b>Japan Airlines</b>            Japan Airlines Complaint Desk            300 Continental Blvd, Suite 401            El Segundo, CA 90248</p>
<p><b>All Nippon Airways</b>            ANA Customer Relations &amp; Services            2050 West 190th Street, Suite 100            Torrance, CA 90504            Contact using their <a href="#">online form</a></p>	<p><b>Korean Air</b>            Korean Air Customer Relations            Contact using their <a href="#">online form</a></p>

<p><b>American Airlines</b>  American Airlines Customer Relations  P.O. Box 619612 MD 2400  DFW Airport, TX 75261-9612  Fax: (817) 967-4162  Contact using their <a href="#">online form</a></p>	<p><b>Lot Polish Airlines</b>  Lot Polish Airlines – Passenger Claims  3917 Stytznia St. Warsaw, Poland  Email: <a href="mailto:passenger.claims@lot.pl">passenger.claims@lot.pl</a>  Contact using their <a href="#">online form</a></p>
<p><b>Austrian Airlines</b>  Austrian Airlines Customer Relations  PO Box 33 A-1300  Vienna Airport, Austria  Contact using their <a href="#">online form</a></p>	<p><b>Lufthansa Airlines</b>  Lufthansa German Airlines  Customer Relations  PO Box 425  East Meadow, NY11554  Fax: (516) 296-9838  Contact using their <a href="#">online form</a></p>
<p><b>British Airways</b>  1640 Hempstead Turnpike  East Meadow, NY 11554  Tel: (866)308-2230   Contact using their <a href="#">online form</a></p>	<p><b>Scandinavian Airlines</b>  Scandinavian Airlines Customer Relations  9 Polito Avenue  Lyndhurst, NJ 07071  Tel: 1-800-345-9684  Fax: (201) 896-3737  Email: <a href="mailto:customer.relations-us@sasair.com">customer.relations-us@sasair.com</a></p>
<p><b>Brussels Airlines</b>  British Airways Customer Relations  PO Box 300686  Jamaica, NY 11430-068  Tel: (718)425-5550  Fax: (212) 251 6711</p>	<p><b>Singapore Airlines</b>  Singapore Airlines Public Relations  222 N. Sepulveda Blvd Suite 1600  El Segundo, CA 90245  Contact using their <a href="#">online form</a></p>
<p><b>Cathay Pacific Airways</b>  Cathay Pacific Airways Customer Relations  360 Post Street, Suite 300  San Francisco, CA 94108  Fax: (415) 397-8731  Email: <a href="mailto:sfocrd@cathaypacific.com">sfocrd@cathaypacific.com</a></p>	<p><b>Swiss Air</b>  Swiss International Airlines Customer  Service  1640 Hempstead Turnpike – 5th Floor  East Meadow, NY 11554  Contact using their <a href="#">online form</a></p>
<p><b>Czech Airlines</b>  Czech Airlines Agent, North America:  Network Communications, Inc.,  300 Lanidex Plaza  Parsippany, NJ 07054 USA  Tel: (420)239 007-143  Fax: (973) 428 3863  Contact using their <a href="#">online form</a></p>	<p><b>United Airlines</b>  United Customer Relations  P.O. Box 66100  Chicago, IL 60666  Email: <a href="mailto:customerrelations@united.com">customerrelations@united.com</a>  Contact using their <a href="#">online form</a></p>
<p><b>Delta Airlines</b>  Delta Airlines Customer Care  P.O. Box 20980  Department 980  Atlanta, GA 30320-2980  Tel: (404) 209-3434  Contact using their <a href="#">online form</a></p>	<p><b>US Airways</b>  US Airways Customer Relations  4000 E. Sky Harbor Blvd  Phoenix, AZ 85034  Fax: (480) 693-2300  Contact using their <a href="#">online form</a></p>